

Dear Stakeholder,

Re: Farnsfield Surgery

I am writing to inform you of changes to Farnsfield Surgery that will take effect from 5th May, 2021.

Patients' registrations will be transferred to a new provider called Hill View Surgery who will be operating from the current location of Farnsfield Surgery. This is following the decision made by the current provider, Sherwood Medical Partnership, to withdraw as the provider of services at Farnsfield Surgery; however they will continue to provide services at Crown Medical Practice.

Patients are not required to take any action as they will be automatically transferred to the new provider on 5th May, 2021. All registered patients at the practice have received a letter from NHS Nottingham and Nottinghamshire (CCG) and NHS England informing them of the changes. The CCG has also been liaising with local stakeholders in Farnsfield such as the PPG, Newark and Sherwood CVS, St Michael's Church, Farnsfield Friendship Club and the local library in order to make sure they are informed of the changes.

This change means that from 5th May, 2021, patients will receive medical services from Hill View Surgery, the new providers at Farnsfield Surgery. Provision of services at Crown Medical Centre will continue to be provided by Sherwood Medical Group.

Patient choice – Registering at a different GP practice

If patients wish to register with an alternative practice, they are able to do so as long as the practice covers the areas where the patient lives. Details of practices nearby can be found on NHS choices at www.nhs.uk

Patients are asked to wait until after 5th May, 2021 before registering with an alternative practice to allow the transfer process to complete in its entirety. If patients have found an alternative practice to register at, they are asked to call them for details on their registration process before visiting the surgery in person as GP practices are operating slightly differently due to coronavirus.

If patients have symptoms they are worried about or need medical help, they should continue to contact their practice to obtain help. Farnsfield Surgery is still offering online, telephone consultations and face-to-face appointments. Please note, face-to-face appointments may only be available where a clinical need is identified. Alternatively, patients can call NHS 111 for advice or visit NHS 111 online for coronavirus advice.

For any queries or concerns, patients can contact our Patient Experience team on 0115 8839570 during office hours or email ncccg.patientexperience@nhs.net.

If you have any queries or would like to discuss anything further, please email Julie Kent on ncccg.primarycarenotts@nhs.net

Yours sincerely,

Joe Lunn
Associate Director of Primary Care
NHS Nottingham and Nottinghamshire CCG